



GIC HOUSING FINANCE LTD.

REQUEST FOR PROPOSAL FOR
ANNUAL MAINTENANCE CONTRACT (AMC)
&
FACILITIES MANAGEMENT SERVICES CONTRACT (FMSC)
AT
CORPORATE OFFICE AND BRANCH OFFICES

Period: 01.04.2024 TO 31.03.2027

RFP Reference Number: REF: GICHF: 2023-24/05

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RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

Activity Schedule		
S. NO.	ACTIVITY	DETAILS
1	Release of RFP	15-03-2024
2	Address for Receipt/Submission of Bid document	GIC HOUSING FINANCE LTD National Insurance Building, 6th Floor, 14, J. Tata Road, Churchgate, Mumbai – 400020.
3	Bid Submission	Technical & Commercial Bids
4	Last Date & Time for submission	25-03-2024
5	Bid Opening Date, Time & Venue	25-03-2024
6	Contact Details & E-mail ID's	Mr. Suraj Gupta Phone: 9004940898 suraj.gupta.v@gichf.com Mr. Manish Abhishek Phone: 7739215866 manish.abhishek@gichf.com

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1. Scope of Work and Deliverables

1.1. Background Information

1.1.1. GIC Housing Finance Ltd (GICHFL) is a company registered under Section 25 of the Companies Act, 1956 with its Registered Office at National Insurance Building, 6th Floor, 14, J. Tata Road, Churchgate, Mumbai – 400020 and its 72 Branch Offices are located across PAN India.

- Our Promoters are General Insurance Corporation of India, The New India Assurance Company Ltd, United India Insurance Company Ltd, The Oriental Insurance Company Ltd and National Insurance Company Ltd.
- GIC HOUSING FINANCE LTMITED. (hereinafter referred as GICHFL) was established under Company's Act. Detailed information on the functions of GICHFL is provided on the website, <https://gichfindia.com/>

1.1.2. Project Background

Presently, Existing IT Infrastructure equipments at HO & Branch offices at GICHFL are under AMC. The current IT Infrastructure is distributed across its Offices, which consists of Desktops, Laptops & Network Devices like unmanaged Switches, LAN Ports etc.

1.2. Scope of Work:-

GICHFL invites proposal for Annual Maintenance Contract of its existing IT Infrastructure. The contract will be awarded to L1 bidder for 3 Yrs/Three Years period after the evaluation of Technical and Financial bids.

The vendor shall provide comprehensive maintenance including spare parts but excluding consumables for all AMC machines and Facility Management Support services for all OEM Warranty machines for the period of 3 years and :

1. Service Window & Call Registration: Online Portal Facility Required – 24 * 7 accessibility.
2. Response: Within 1 Hour.
3. Resolution: Same day within 5 hours, if issue reported before 2 pm or utmost by Next Business Day if issue reported after 2 pm.
4. Call Registration process: Online Portal Facility is required and preferred. Otherwise via Web, Phone & mail.
5. The Vendor shall attend unlimited breakdown calls on receipt of complaints. No Spares or any other Items will be supplied by GICHFL.
6. Well trained engineers for Hardware and Software related issues (wherever applicable) are to be arranged by the Vendor.

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7. For hardware components: in case of hardware failure, equivalent or higher model of the hardware should be provided as a replacement.
8. Bidder shall provide OEM back-to-back support for all applicable components. In case of Back-to-Back OEM support is not available due to EOL/EOS, Bidder shall provide support on best effort basis from the start of commencement of support.
9. All spares to be used shall be genuine or compatible spare parts (in that order) and the same shall be procured from the authorized dealers or manufacturers. Adequate Spare parts should be maintained and delivered within next day to the respective locations. The SLA is inclusive of material delivery.
10. Service offered shall be in accordance with the service instructions and standard practice of original manufacturer.
11. The Vendor shall maintain service log book and record the nature of service rendered during each trouble shoot by the service representative and the same shall be duly signed by the GICHFL official by Branch/HO users and the same has to be uploaded in the Vendor's portal by the vendor.
12. The Vendor shall maintain Asset register in their portal and should update frequently whenever assets moved from Warranty to AMC or addition of Warranty machines under FMS. The Billing should be made on duly verified with this Asset Register for every Quarter period.
13. Vendor should Co-ordinate with OEMs for whatever Hardware / Software related issues seeking support for configuration issues, Operating System Software re-installation, hardware replacement etc. This is the part of scope covered under Facility Management services for the Warranty machines.
14. To provide patches / upgrades of Operating Systems, Antivirus, etc during the period of this 3 year contract period, wherever applicable either bulk call or zone wise, without any extra cost to GICHFL. No Additional cost to be borne by GICHFL in case of bulk call service requests and vendor shall provide support within the timeline of 1-week at maximum.
15. To provide support for the Computer Peripherals, LAN Switches connectivity, Printer installation, etc. in case Branch got shifted to another premises or the devices getting shifted internally. This is the part of scope covered under Facility Management services.
16. Operating System – Windows 2008/ 2012/2016 servers, Windows Vista/ 7/8/10/11 and upcoming versions in near future, Linux [Red Hat & SUSE] being used in the machines. Windows Vista / 7/8 OS machines are should be converted to Windows 10 or latest OS with Genuine license. License details will be provided by GICHFL.
17. The bidder should do necessary upgradation with respect to hardware, software upgrades/updates, patch management as and when required as per customer.

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- AMC Services and Facility Management services for all Warranty & Non-Warranty/Expired Machines should include the following :-
 - Installation of Operating Systems, Basic Software's and Network Configuration in Desktops/Laptops/Servers which are newly procured and covered under Warranty.
 - Installation of Printers in Single / Multiple PCs/Laptops or Network mode.
 - Co-ordination with OEM for the replacement of Spare Parts for both types of assets coming under Comprehensive i.e. AMC and Non Comprehensive i.e. FMS support plans.
 - If the OEM spare parts are unavailable, the substitute parts are to be provided from the another brand of same standards for the time being.
 - The troubleshooting/replacement of parts are to be done at the GICHL premises only or under the supervision of a GICHFL staff only.
 - Active Directory 2016/2019/2022. Active Directory administration, enforcing group policies, User Management, password policies.
 - Periodic updates of operating system security patches, firmware updates, Driver updates, license renewals.
 - Microsoft Exchange 2016/latest.
 - MS Office Installer from Office365.
 - VPN Client Software / Voice Logger / IVR Solution.
 - RDBMS/Oracle (9i/10g/11g/12c/19c) Client version /SQL Server 2005/2008/latest version
 - Updating Antivirus definitions for all nodes including servers, desktops and laptops.
 - Back-up, restoration & recovery of data to be handled.
 - Printer/Imaging / Scanning / OCR software and other Third Party Software/ Hardware Installation support.
 - Proxy Server.
 - System & Network Monitoring, LAN Cabling and Network Devices maintenance.
 - Service Desk & Asset Management.
 - Switches Installation, LAN fixing, LAN Cable Punching, Patch Panel termination, RJ45 Cable LAN punching and fixing, Rack Installation & dressing, Complete LAN Installation, Configuration, Monitoring & troubleshooting of issues in LAN, network and Security devices.
 - Regular Maintenance the list of AMC details of IT Assets in Portal and Customer view of Portal should be available for downloading of AMC Assets at any point in time.

The scope of work is to provide support at all branches offices of GICHFL. The addresses of all the branches are listed in Annexure -1.

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➤ **Residential Engineer Support: -**

- The support services should be provided by the selected bidder as part of the comprehensive AMC. The selected Bidder shall depute __ numbers of L1 engineers (i.e. __ numbers of L1 engineers at GICHFL head office, Mumbai on site to handle the day-to-day call complaint, trouble shooting, monitoring and maintenance of IT Infrastructure components of GICHFL to ensure that IT Infra setup runs in seamless manner.

- **L1 Support Engineers:**

- Work profile of L1 support Engineer

- **Qualification:** Any graduate having minimum 2 year of experience should be deployed.

- **Working window: 09:00 A.M to 06:00 P.M [Monday to Saturday]**

➤ **Replacement of Resources:** If GICHFL seeks replacement of any resource due to non- performance, Bidder should replace the resource within one month, by providing other resources as per deployment of resources process stated above.

- In case of resignation of any onsite engineer, Bidder shall inform GICHFL in advance with 1 month/one-month notice period and depute new resources as per the deployment of resources process stated above. There should be a handholding process of at least 7/seven days between new coming and outgoing resources

➤ **Confidentiality:** The support team deployed at GICHFL should maintain high degree of professionalism while dealing with the GICHFL employees. They are also exposed to internal information, system architecture, servers, Data centers and other relevant inside information which is strictly confidential in nature. Therefore, a very high degree of confidentiality in dealing with such information should be maintained and should never disclose to any persons/entities instructed otherwise.

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➤ **Detailed Deliverables are :-**

List of Computers (Desktops/Laptops) to be covered under the comprehensive on-site Maintenance under this RFP is as given below:

➤ **Laptops/Desktops which requires Non-Comprehensive support plan – Facility Management Support as its under warranty and thereafter Annual Maintenance support. (QTY-470 approx.)**

Sr. No.	Config./Type	Model	Provisional Location	Asset	Purchase Date	Warranty Expiry Date
1	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
2	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
3	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
4	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
5	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
6	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
7	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
8	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
9	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
10	I5-16GB	Dell Latitude 3430	Navi Mumbai		Sep-23	28-Sep-26
11	I5-16GB	Dell Latitude 3430	Thane		Sep-23	28-Sep-26
12	I5-16GB	Dell Latitude 3430	Thane		Sep-23	28-Sep-26
13	I5-16GB	Dell Latitude 3430	Thane		Sep-23	28-Sep-26
14	I5-16GB	Dell Latitude 3430	Thane		Sep-23	28-Sep-26
15	I5-16GB	Dell Latitude 3430	Nere Panvel		Sep-23	28-Sep-26
16	I5-16GB	Dell Latitude 3430	Boisar		Sep-23	28-Sep-26
17	I5-16GB	Dell Latitude 3430	Borivali		Sep-23	28-Sep-26
18	I5-16GB	Dell Latitude 3430	Borivali		Sep-23	28-Sep-26
19	I5-16GB	Dell Latitude 3430	Virar		Sep-23	28-Sep-26
20	I5-16GB	Dell Latitude 3430	Virar		Sep-23	28-Sep-26
21	I5-16GB	Dell Latitude 3430	Virar		Sep-23	28-Sep-26
22	I5-16GB	Dell Latitude 3430	Vasai		Sep-23	28-Sep-26
23	I5-16GB	Dell Latitude 3430	Vasai		Sep-23	28-Sep-26
24	I5-16GB	Dell Latitude 3430	Mumbai		Sep-23	28-Sep-26
25	I5-16GB	Dell Latitude 3430	Mumbai		Sep-23	28-Sep-26
26	I5-16GB	Dell Latitude 3430	Mumbai		Sep-23	28-Sep-26
27	I5-16GB	Dell Latitude 3430	Kalyan		Sep-23	28-Sep-26
28	I5-16GB	Dell Latitude 3430	Chandanagar		Sep-23	28-Sep-26
29	I5-16GB	Dell Latitude 3430	Chandanagar		Sep-23	28-Sep-26
30	I5-16GB	Dell Latitude 3430	Chandanagar		Sep-23	28-Sep-26
31	I5-16GB	Dell Latitude 3430	Hyderabad		Sep-23	28-Sep-26
32	I5-16GB	Dell Latitude 3430	Hyderabad HUB		Sep-23	28-Sep-26
33	I5-16GB	Dell Latitude 3430	Hyderabad HUB		Sep-23	28-Sep-26

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34	I5-16GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
35	I5-16GB	Dell Latitude 3430	Suchitra	Sep-23	28-Sep-26
36	I5-16GB	Dell Latitude 3430	Dehradun	Sep-23	28-Sep-26
37	I5-16GB	Dell Latitude 3430	Dehradun	Sep-23	28-Sep-26
38	I5-16GB	Dell Latitude 3430	Barasat	Sep-23	28-Sep-26
39	I5-16GB	Dell Latitude 3430	Durgapur	Sep-23	28-Sep-26
40	I5-16GB	Dell Latitude 3430	Garia	Sep-23	28-Sep-26
41	I5-16GB	Dell Latitude 3430	Garia	Sep-23	28-Sep-26
42	I5-16GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
43	I5-16GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
44	I5-16GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
45	I5-16GB	Dell Latitude 3430	Patna	Sep-23	28-Sep-26
46	I5-16GB	Dell Latitude 3430	Kochi	Sep-23	28-Sep-26
47	I5-16GB	Dell Latitude 3430	Kochi	Sep-23	28-Sep-26
48	I5-16GB	Dell Latitude 3430	Kochi	Sep-23	28-Sep-26
49	I5-16GB	Dell Latitude 3430	Chinchwad	Sep-23	28-Sep-26
50	I5-16GB	Dell Latitude 3430	Chinchwad	Sep-23	28-Sep-26
51	I5-16GB	Dell Latitude 3430	Chinchwad	Sep-23	28-Sep-26
52	I5-16GB	Dell Latitude 3430	Chinchwad	Sep-23	28-Sep-26
53	I5-16GB	Dell Latitude 3430	Chinchwad	Sep-23	28-Sep-26
54	I5-16GB	Dell Latitude 3430	Hadapsar	Sep-23	28-Sep-26
55	I5-16GB	Dell Latitude 3430	Hadapsar	Sep-23	28-Sep-26
56	I5-16GB	Dell Latitude 3430	Hinjewadi	Sep-23	28-Sep-26
57	I5-16GB	Dell Latitude 3430	Pune	Sep-23	28-Sep-26
58	I5-16GB	Dell Latitude 3430	Pune	Sep-23	28-Sep-26
59	I5-16GB	Dell Latitude 3430	Pune	Sep-23	28-Sep-26
60	I5-16GB	Dell Latitude 3430	Pune	Sep-23	28-Sep-26
61	I5-16GB	Dell Latitude 3430	Pune	Sep-23	28-Sep-26
62	I5-16GB	Dell Latitude 3430	Meerut	Sep-23	28-Sep-26
63	I5-16GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
64	I5-16GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
65	I5-16GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
66	I5-16GB	Dell Latitude 3430	Dwarka	Sep-23	28-Sep-26
67	I5-16GB	Dell Latitude 3430	Ghaziabad	Sep-23	28-Sep-26
68	I5-16GB	Dell Latitude 3430	Ghaziabad	Sep-23	28-Sep-26
69	I5-16GB	Dell Latitude 3430	Ghaziabad	Sep-23	28-Sep-26
70	I5-16GB	Dell Latitude 3430	Greater NOIDA	Sep-23	28-Sep-26
71	I5-16GB	Dell Latitude 3430	Greater NOIDA	Sep-23	28-Sep-26
72	I5-16GB	Dell Latitude 3430	NOIDA	Sep-23	28-Sep-26
73	I5-16GB	Dell Latitude 3430	NOIDA	Sep-23	28-Sep-26
74	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
75	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
76	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26

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77	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
78	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
79	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
80	I5-16GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
81	I5-16GB	Dell Latitude 3430	Pitampura	Sep-23	28-Sep-26
82	I5-16GB	Dell Latitude 3430	Pitampura	Sep-23	28-Sep-26
83	I5-16GB	Dell Latitude 3430	Pitampura	Sep-23	28-Sep-26
84	I5-16GB	Dell Latitude 3430	Pitampura	Sep-23	28-Sep-26
85	I5-16GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
86	I5-16GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
87	I5-16GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
88	I5-16GB	Dell Latitude 3430	Nellore	Sep-23	28-Sep-26
89	I5-16GB	Dell Latitude 3430	Porur	Sep-23	28-Sep-26
90	I5-16GB	Dell Latitude 3430	Porur	Sep-23	28-Sep-26
91	I5-16GB	Dell Latitude 3430	Tambaram	Sep-23	28-Sep-26
92	I5-16GB	Dell Latitude 3430	Tambaram	Sep-23	28-Sep-26
93	I5-16GB	Dell Latitude 3430	Chandigarh	Sep-23	28-Sep-26
94	I5-16GB	Dell Latitude 3430	PATIALA	Sep-23	28-Sep-26
95	I5-16GB	Dell Latitude 3430	LUDHIANA	Sep-23	28-Sep-26
96	I5-16GB	Dell Latitude 3430	LUDHIANA	Sep-23	28-Sep-26
97	I5-16GB	Dell Latitude 3430	Bengaluru	Sep-23	28-Sep-26
98	I5-16GB	Dell Latitude 3430	Bengaluru	Sep-23	28-Sep-26
99	I5-16GB	Dell Latitude 3430	Bengaluru	Sep-23	28-Sep-26
100	I5-16GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
101	I5-16GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
102	I5-16GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
103	I5-16GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
104	I5-16GB	Dell Latitude 3430	Electronic City	Sep-23	28-Sep-26
105	I5-16GB	Dell Latitude 3430	Whitefield	Sep-23	28-Sep-26
106	I5-16GB	Dell Latitude 3430	Yelahanka	Sep-23	28-Sep-26
107	I5-16GB	Dell Latitude 3430	Yelahanka	Sep-23	28-Sep-26
108	I5-16GB	Dell Latitude 3430	Surat	Sep-23	28-Sep-26
109	I5-16GB	Dell Latitude 3430	Ahmedabad	Sep-23	28-Sep-26
110	I5-16GB	Dell Latitude 3430	Ahmedabad	Sep-23	28-Sep-26
111	I5-16GB	Dell Latitude 3430	Vadodara	Sep-23	28-Sep-26
112	I5-16GB	Dell Latitude 3430	Vadodara	Sep-23	28-Sep-26
113	I5-16GB	Dell Latitude 3430	Coimbatore	Sep-23	28-Sep-26
114	I5-16GB	Dell Latitude 3430	Coimbatore	Sep-23	28-Sep-26
115	I5-16GB	Dell Latitude 3430	Vijayawada	Sep-23	28-Sep-26
116	I5-16GB	Dell Latitude 3430	Vijayawada	Sep-23	28-Sep-26
117	I5-16GB	Dell Latitude 3430	Trichy	Sep-23	28-Sep-26
118	I5-16GB	Dell Latitude 3430	Madurai	Sep-23	28-Sep-26
119	I5-16GB	Dell Latitude 3430	Madurai	Sep-23	28-Sep-26

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163	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
164	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
165	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
166	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
167	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
168	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
169	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
170	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
171	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
172	I5-16GB	Dell Latitude 3430	Indore	Sep-23	28-Sep-26
173	I5-16GB	Dell Latitude 3430	Jaipur	Sep-23	28-Sep-26
174	I5-16GB	Dell Latitude 3430	Jaipur	Sep-23	28-Sep-26
175	I5-16GB	Dell Latitude 3430	Jodhpur	Sep-23	28-Sep-26
176	I5-16GB	Dell Latitude 3430	Jodhpur	Sep-23	28-Sep-26
177	I5-16GB	Dell Latitude 3430	Jodhpur	Sep-23	28-Sep-26
178	I5-16GB	Dell Latitude 3430	Kolhapur	Sep-23	28-Sep-26
179	I5-16GB	Dell Latitude 3430	Lucknow	Sep-23	28-Sep-26
180	I5-16GB	Dell Latitude 3430	Mangalore	Sep-23	28-Sep-26
181	I5-16GB	Dell Latitude 3430	Mangalore	Sep-23	28-Sep-26
182	I5-16GB	Dell Latitude 3430	Nagpur	Sep-23	28-Sep-26
183	I5-16GB	Dell Latitude 3430	Nagpur	Sep-23	28-Sep-26
184	I5-16GB	Dell Latitude 3430	Trivandrum	Sep-23	28-Sep-26
185	I5-16GB	Dell Latitude 3430	Margao	Sep-23	28-Sep-26
186	I5-16GB	Dell Latitude 3430	PANAJI	Sep-23	28-Sep-26
187	I5-16GB	Dell Latitude 3430	Vizag	Sep-23	28-Sep-26
188	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
189	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
190	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
191	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
192	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
193	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
194	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
195	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
196	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
197	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
198	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
199	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
200	I5-16GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
201	I5-8GB	Dell Latitude 3430	Navi Mumbai	Sep-23	28-Sep-26
202	I5-8GB	Dell Latitude 3430	Navi Mumbai	Sep-23	28-Sep-26
203	I5-8GB	Dell Latitude 3430	Thane	Sep-23	28-Sep-26
204	I5-8GB	Dell Latitude 3430	Boisar	Sep-23	28-Sep-26
205	I5-8GB	Dell Latitude 3430	Kalyan	Sep-23	28-Sep-26

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206	I5-8GB	Dell Latitude 3430	Hyderabad	Sep-23	28-Sep-26
207	I5-8GB	Dell Latitude 3430	Suchitra	Sep-23	28-Sep-26
208	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
209	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
210	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
211	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
212	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
213	I5-8GB	Dell Latitude 3430	Hyderabad HUB	Sep-23	28-Sep-26
214	I5-8GB	Dell Latitude 3430	L B nagar	Sep-23	28-Sep-26
215	I5-8GB	Dell Latitude 3430	Barasat	Sep-23	28-Sep-26
216	I5-8GB	Dell Latitude 3430	Barasat	Sep-23	28-Sep-26
217	I5-8GB	Dell Latitude 3430	Durgapur	Sep-23	28-Sep-26
218	I5-8GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
219	I5-8GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
220	I5-8GB	Dell Latitude 3430	Kolkata	Sep-23	28-Sep-26
221	I5-8GB	Dell Latitude 3430	Patna	Sep-23	28-Sep-26
222	I5-8GB	Dell Latitude 3430	Kochi	Sep-23	28-Sep-26
223	I5-8GB	Dell Latitude 3430	Kochi	Sep-23	28-Sep-26
224	I5-8GB	Dell Latitude 3430	Hinjewadi	Sep-23	28-Sep-26
225	I5-8GB	Dell Latitude 3430	Hinjewadi	Sep-23	28-Sep-26
226	I5-8GB	Dell Latitude 3430	Meerut	Sep-23	28-Sep-26
227	I5-8GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
228	I5-8GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
229	I5-8GB	Dell Latitude 3430	Delhi	Sep-23	28-Sep-26
230	I5-8GB	Dell Latitude 3430	Dwarka	Sep-23	28-Sep-26
231	I5-8GB	Dell Latitude 3430	Ghaziabad	Sep-23	28-Sep-26
232	I5-8GB	Dell Latitude 3430	Ghaziabad	Sep-23	28-Sep-26
233	I5-8GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
234	I5-8GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
235	I5-8GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
236	I5-8GB	Dell Latitude 3430	Gurgaon	Sep-23	28-Sep-26
237	I5-8GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
238	I5-8GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
239	I5-8GB	Dell Latitude 3430	Chennai	Sep-23	28-Sep-26
240	I5-8GB	Dell Latitude 3430	Tamaram	Sep-23	28-Sep-26
241	I5-8GB	Dell Latitude 3430	Chandigarh	Sep-23	28-Sep-26
242	I5-8GB	Dell Latitude 3430	Chandigarh	Sep-23	28-Sep-26
243	I5-8GB	Dell Latitude 3430	PATIALA	Sep-23	28-Sep-26
244	I5-8GB	Dell Latitude 3430	Bengaluru	Sep-23	28-Sep-26
245	I5-8GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
246	I5-8GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
247	I5-8GB	Dell Latitude 3430	Bengaluru Hub	Sep-23	28-Sep-26
248	I5-8GB	Dell Latitude 3430	Whitefield	Sep-23	28-Sep-26

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

249	I5-8GB	Dell Latitude 3430	Whitefield	Sep-23	28-Sep-26
250	I5-8GB	Dell Latitude 3430	Yelahanka	Sep-23	28-Sep-26
251	I5-8GB	Dell Latitude 3430	Kengeri	Sep-23	28-Sep-26
252	I5-8GB	Dell Latitude 3430	Siliguri	Sep-23	28-Sep-26
253	I5-8GB	Dell Latitude 3430	Siliguri	Sep-23	28-Sep-26
254	I5-8GB	Dell Latitude 3430	Guwahati	Sep-23	28-Sep-26
255	I5-8GB	Dell Latitude 3430	Ahmedabad	Sep-23	28-Sep-26
256	I5-8GB	Dell Latitude 3430	THRISSUR	Sep-23	28-Sep-26
257	I5-8GB	Dell Latitude 3430	THRISSUR	Sep-23	28-Sep-26
258	I5-8GB	Dell Latitude 3430	Kozhikode	Sep-23	28-Sep-26
259	I5-8GB	Dell Latitude 3430	Kozhikode	Sep-23	28-Sep-26
260	I5-8GB	Dell Latitude 3430	Trichy	Sep-23	28-Sep-26
261	I5-8GB	Dell Latitude 3430	Madurai	Sep-23	28-Sep-26
262	I5-8GB	Dell Latitude 3430	Madurai	Sep-23	28-Sep-26
263	I5-8GB	Dell Latitude 3430	Raipur	Sep-23	28-Sep-26
264	I5-8GB	Dell Latitude 3430	Nashik	Sep-23	28-Sep-26
265	I5-8GB	Dell Latitude 3430	Nashik	Sep-23	28-Sep-26
266	I5-8GB	Dell Latitude 3430	Nashik	Sep-23	28-Sep-26
267	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
268	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
269	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
270	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
271	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
272	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
273	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
274	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
275	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
276	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
277	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
278	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
279	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
280	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
281	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
282	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
283	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
284	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
285	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
286	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
287	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
288	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
289	I5-8GB	Dell Latitude 3430	Indore	Sep-23	28-Sep-26
290	I5-8GB	Dell Latitude 3430	Lucknow	Sep-23	28-Sep-26
291	I5-8GB	Dell Latitude 3430	Trivandrum	Sep-23	28-Sep-26

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

292	I5-8GB	Dell Latitude 3430	Margao	Sep-23	28-Sep-26
293	I5-8GB	Dell Latitude 3430	PANAJI	Sep-23	28-Sep-26
294	I5-8GB	Dell Latitude 3430	Varanasi	Sep-23	28-Sep-26
295	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
296	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
297	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
298	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
299	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
300	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
301	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
302	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
303	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
304	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
305	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
306	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
307	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
308	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
309	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
310	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
311	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
312	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
313	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
314	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
315	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
316	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
317	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
318	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
319	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
320	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
321	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
322	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
323	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
324	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
325	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
326	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
327	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
328	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
329	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
330	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
331	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
332	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
333	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
334	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

335	I5-8GB	Dell Latitude 3430	Corporate Office	Sep-23	28-Sep-26
336	I7-16GB	Dell Latitude 7340	Navi Mumbai	Sep-23	28-Sep-26
337	I7-16GB	Dell Latitude 7340	Panvel	Sep-23	28-Sep-26
338	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
339	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
340	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
341	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
342	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
343	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
344	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
345	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
346	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
347	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
348	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
349	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
350	I7-16GB	Dell Latitude 7340	Corporate Office	Sep-23	28-Sep-26
351	Laptop	DELLVOSTRO 3510	Bhubaneshwar	Sep-22	13-Sep-25
352	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
353	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
354	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
355	Laptop	DELL VOSTRO 3510	DELHI	Sep-22	13-Sep-25
356	Laptop	DELL VOSTRO 3510	DELHI	Sep-22	13-Sep-25
357	Laptop	DELL VOSTRO 3510	DELHI	Sep-22	13-Sep-25
358	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
359	Laptop	DELL VOSTRO 3510	DURGAPUR	Sep-22	13-Sep-25
360	Laptop	DELL VOSTRO 3510	DURGAPUR	Sep-22	13-Sep-25
361	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
362	Laptop	DELL VOSTRO 3510	Mumbai	Sep-22	13-Sep-25
363	Laptop	DELL VOSTRO 3510	Mumbai	Sep-22	13-Sep-25
364	Laptop	DELL VOSTRO 3510	Mumbai	Sep-22	13-Sep-25
365	Laptop	DELL VOSTRO 3510	Gurgaon	Sep-22	13-Sep-25

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

366	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
367	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
368	Laptop	DELL VOSTRO 3510	Corporate Office	Sep-22	13-Sep-25
369	Laptop	DELL VOSTRO 3510	Corporate Office	Sep-22	13-Sep-25
370	Laptop	DELL VOSTRO 3510	Corporate Office	Sep-22	13-Sep-25
371	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
372	Laptop	DELL VOSTRO 3510	Jaipur	Sep-22	13-Sep-25
373	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
374	Laptop	DELL VOSTRO 3510	Jodhpur	Sep-22	13-Sep-25
375	Laptop	DELL VOSTRO 3510	KALYAN	Sep-22	13-Sep-25
376	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
377	Laptop	DELL VOSTRO 3510	NAVI MUMBAI	Sep-22	13-Sep-25
378	Laptop	DELL VOSTRO 3510	Kolhapur	Sep-22	13-Sep-25
379	Laptop	DELL VOSTRO 3510	Kolhapur	Sep-22	13-Sep-25
380	Laptop	DELL VOSTRO 3510	Kolkata	Sep-22	13-Sep-25
381	Laptop	DELL VOSTRO 3510	Kolkata	Sep-22	13-Sep-25
382	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
383	Laptop	DELL VOSTRO 3510	Kolkata	Sep-22	13-Sep-25
384	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
385	Laptop	DELL VOSTRO 3510	Gurgaon	Sep-22	13-Sep-25
386	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
387	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
388	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
389	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

390	Laptop	DELL VOSTRO 3510	Corporate Office	Sep-22	13-Sep-25
391	Laptop	DELL VOSTRO 3510	Nere Panvel	Sep-22	13-Sep-25
392	Laptop	DELL VOSTRO 3510	NOIDA	Sep-22	13-Sep-25
393	Laptop	DELL VOSTRO 3510	NOIDA	Sep-22	13-Sep-25
394	Laptop	DELL VOSTRO 3510	NOIDA	Sep-22	13-Sep-25
395	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
396	Laptop	DELL VOSTRO 3510	PANVEL	Sep-22	13-Sep-25
397	Laptop	DELL VOSTRO 3510	PANVEL	Sep-22	13-Sep-25
398	Laptop	DELL VOSTRO 3510		Sep-22	13-Sep-25
399	Laptop	DELL VOSTRO 3510	Gurgaon	Sep-22	13-Sep-25
400	Laptop	DELL VOSTRO 3510	Taambaram	Sep-22	13-Sep-25
401	Laptop	DELL VOSTRO 3510	Thane	Sep-22	13-Sep-25
402	Laptop	DELL VOSTRO 3510	Virar	Sep-22	13-Sep-25
403	Laptop	DELL VOSTRO 3510	Thane - Recovery Hub	Sep-22	13-Sep-25
404	Laptop	DELL VOSTRO 3510	Thane - Recovery Hub	Sep-22	13-Sep-25
405	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
406	Laptop	DELL VOSTRO 3510	Navi Mumbai	Sep-22	13-Sep-25
407	Laptop	DELL VOSTRO 3510	Virar	Sep-22	13-Sep-25
408	Laptop	DELL VOSTRO 3510	Virar	Sep-22	13-Sep-25
409	Laptop	DELL VOSTRO 3510	Virar	Sep-22	13-Sep-25
410	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
411	Laptop	DELL VOSTRO 3420	Ghaziabad	Sep-22	13-Sep-25
412	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

413	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
414	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
415	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
416	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
417	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
418	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
419	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
420	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
421	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
422	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
423	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
424	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
425	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
426	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
427	Laptop	DELL VOSTRO 3420	Bhubaneshwar	Sep-22	13-Sep-25
428	Laptop	DELL VOSTRO 3420	Patna	Sep-22	13-Sep-25
429	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
430	Laptop	DELL VOSTRO 3420	Hyderabad	Sep-22	13-Sep-25
431	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
432	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
433	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
434	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
435	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

436	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
437	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
438	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
439	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
440	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
441	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
442	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
443	Laptop	DELL VOSTRO 3420	Bengaluru	Sep-22	13-Sep-25
444	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
445	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
446	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
447	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
448	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
449	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
450	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
451	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
452	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
453	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25
454	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
455	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
456	Laptop	DELL VOSTRO 3420	PUNE	Sep-22	13-Sep-25
457	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
458	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
459	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

460	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
461	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
462	Laptop	DELL VOSTRO 3420	Corporate Office	Sep-22	13-Sep-25
463	Laptop	DELL VOSTRO 3420	Hyderabad	Sep-22	13-Sep-25
464	Laptop	DELL VOSTRO 3420	Kolkata	Sep-22	13-Sep-25
465	Laptop	DELL VOSTRO 3420	Kolkata	Sep-22	13-Sep-25
466	Laptop	DELL VOSTRO 3420	Navi Mumbai	Sep-22	13-Sep-25
467	Laptop	DELL VOSTRO 3420	NOIDA	Sep-22	13-Sep-25
468	Laptop	DELL VOSTRO 3420	Hinjewadi	Sep-22	13-Sep-25
469	Laptop	DELL VOSTRO 3420	Taambaram	Sep-22	13-Sep-25
470	Laptop	DELL VOSTRO 3420		Sep-22	13-Sep-25

Note: The locations of the assets may vary and should not be considered as the exact current location as per the given list.

List of Computers (Desktops & Laptops) under Warranty to be covered under the Comprehensive On-site Maintenance on Pro-Rata basis based on their Warranty Expiry Date.

For Example: Desktop having Warranty Expiry up to Oct' 2025/2026 should be covered under Non-Comprehensive On-Site Management Support thru Facility Management Services and after the Expiry of Warranty period, Desktop should be covered under Full Comprehensive Support Maintenance for the remaining tenure at AMC contract terms. The assets whose warranty had already expired is to be covered under Comprehensive support i.e. AMC support.

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

➤ **The old Asset details which requires Comprehensive support as their warranty is already expired are given below :- (QTY-175 approx.)**

Sr. No.	Config./ Type	Model	Provisional location	Purchase Date	Warranty Expiry Date
471	LAPTOP	Dell Vostro 3470	Barasat	Jul-19	24-Jul-22
472	DESKTOP	dell Vostro 3470	Borivali	Apr-19	28-Apr-22
473	DESKTOP	Dell Vostro 3470	CHANDANAGAR	Apr-19	28-Apr-22
474	DESKTOP	DELL VOSTRO 3470	Chennai	Apr-19	28-Apr-22
475	DESKTOP	DELL VOSTRO 3470	Chinchwad	Apr-19	25-Apr-22
476	DESKTOP	DELL VOSTRO 3470	DELHI	Apr-19	28-Apr-22
477	DESKTOP	DELL VOSTRO 3470	DELHI	Jul-19	24-Jul-22
478	DESKTOP	DELL VOSTRO 3470	Gurgaon	Jul-19	24-Jul-22
479	DESKTOP	DELL VOSTRO 3470	Gurgaon	Apr-19	28-Apr-22
480	DESKTOP	DELL VOSTRO 3470	Gurgaon	May-19	28-May-22
481	DESKTOP	DELL VOSTRO 3470	HADAPSAR		
482	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
483	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
484	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
485	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
486	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

487	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
488	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
489	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
490	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
491	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
492	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
493	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
494	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
495	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
496	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
497	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	05-Apr-22
498	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
499	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
500	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
501	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
502	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

503	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
504	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
505	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
506	DESKTOP	DELL VOSTRO 3470	Corporate Office	Apr-19	28-Apr-22
507	DESKTOP	DELL VOSTRO 3470	Hyderabad	Apr-19	28-Apr-22
508	DESKTOP	DELL VOSTRO 3470	Hyderabad	Apr-19	28-Apr-22
509	DESKTOP	DELL VOSTRO 3470	Hyderabad HUB	Apr-19	28-Apr-22
510	DESKTOP	DELL VOSTRO 3470	Hyderabad HUB	Apr-19	28-Apr-22
511	DESKTOP	DELL VOSTRO 3470	KALYAN	Apr-19	28-Apr-22
512	DESKTOP	DELL VOSTRO 3470	KOCHI	Apr-19	28-Apr-22
513	DESKTOP	DELL VOSTRO 3470	Ludhiana	Apr-19	28-Apr-22
514	DESKTOP	DELL VOSTRO 3470	Mangalore	Apr-19	28-Apr-22
515	DESKTOP	DELL VOSTRO 3470	NAGPUR	Apr-19	28-Apr-22
516	DESKTOP	DELL VOSTRO 3470	NAGPUR	Apr-19	28-Apr-22
517	DESKTOP	DELL VOSTRO 3470	NASHIK	Apr-19	28-Apr-22
518	DESKTOP	DELL VOSTRO 3470	NASHIK	Apr-19	28-Apr-22
519	DESKTOP	DELL VOSTRO 3470	NOIDA	Apr-19	28-Apr-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

520	DESKTOP	DELL VOSTRO 3470	PANVEL	Apr-19	28-Apr-22
521	DESKTOP	DELL VOSTRO 3470	PANVEL	Apr-19	28-Apr-22
522	DESKTOP	DELL VOSTRO 3470	PANVEL	Apr-19	28-Apr-22
523	DESKTOP	DELL VOSTRO 3470	PANVEL	Apr-19	28-Apr-22
524	DESKTOP	DELL VOSTRO 3470	PANVEL HUB	Apr-19	28-Apr-22
525	DESKTOP	DELL VOSTRO 3470	PANVEL HUB	Apr-19	28-Apr-22
526	DESKTOP	DELL VOSTRO 3470	PUNE	Apr-19	28-Apr-22
527	DESKTOP	DELL VOSTRO 3470	Thane	Apr-19	28-Apr-22
528	DESKTOP	DELL VOSTRO 3470	SILIGURI	Jul-19	24-Jul-22
529	Laptop	DELL VOSTRO 3470	Suchitra	Sep-19	28-Sep-22
530	DESKTOP	DELL VOSTRO 3470	Thane	Apr-19	28-Apr-22
531	DESKTOP	DELL VOSTRO 3470	VADODARA	Apr-19	28-Apr-22
532	DESKTOP	DELL VOSTRO 3470	VADODARA	Apr-19	28-Apr-22
533	DESKTOP	DELL VOSTRO 3470	Varanasi	Apr-19	28-Apr-22
534	DESKTOP	DELL VOSTRO 3470	Varanasi	Apr-19	28-Apr-22
535	DESKTOP	DELL VOSTRO 3470	Vasai	Apr-19	28-Apr-22
536	DESKTOP	DELL VOSTRO 3470	Virar	Apr-19	28-Apr-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

537	DESKTOP	DELL VOSTRO 3470	Virar	Apr-19	28-Apr-22
538	DESKTOP	DELL VOSTRO 3470	Virar	Apr-19	28-Apr-22
539	DESKTOP	DELL VOSTRO 3470	Virar	Apr-19	28-Apr-22
540	DESKTOP	DELL VOSTRO 3470	Vizag	Apr-19	28-Apr-22
541	Laptop	DELL LATITUDE 3400	Panaji	Dec-19	28-Dec-22
542	Laptop	DELL LATITUDE 3400		Jan-20	25-Jan-23
543	Laptop	DELL LATITUDE 3400	NAVI MUMBAI	Jan-20	25-Jan-23
544	Laptop	DELL LATITUDE 3400		Dec-19	24-Dec-22
545	Laptop	DELL LATITUDE 3400	Vasai	Jan-20	25-Jan-23
546	Laptop	DELL LATITUDE 3400	Indore	Jan-20	25-Jan-23
547	Laptop	DELL LATITUDE 3400	Corporate Office	Dec-19	28-Dec-22
548	Laptop	DELL LATITUDE 3400	Corporate Office	Dec-19	28-Dec-22
549	Laptop	DELL LATITUDE 3400		Jan-20	25-Jan-23
550	Laptop	DELL LATITUDE 3400		Dec-19	28-Dec-22
551	Laptop	DELL LATITUDE 3400		Dec-19	28-Dec-22
552	Laptop	DELL LATITUDE 3400	VASAI	Jan-20	25 JAN 23
553	Laptop	DELL LATITUDE 3400	NAVI MUMBAI	Jan-20	25-Jan-23
554	Laptop	Dell Latitude 3400	MADURAI	Jan-20	25-Jan-23
555	Laptop	DELL LATITUDE 3400	PANAJI	Dec-19	28-Dec-22
556	Laptop	DELL VOSTRO 3478		May-19	10-May-22
557	Laptop	DELL VOSTRO 3478	PANVEL	May-19	10-May-22
558	Laptop	DELL VOSTRO 3478		May-19	10-May-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

559	Laptop	DELL VOSTRO 3478	VADODARA	May-19	10-May-22
560	Laptop	DELL VOSTRO 3478	Surat	May-19	10-May-22
561	Laptop	DELL VOSTRO 3478		May-19	10-May-22
562	Laptop	DELL VOSTRO 3478	Suchitra	May-19	10-May-22
563	Laptop	DELL VOSTRO 3478	Navi Mumbai	May-19	10-May-22
564	Laptop	DELL VOSTRO 3478	Corporate Office	May-19	10-May-22
565	Laptop	DELL VOSTRO 3478		May-19	10-May-22
566	Laptop	DELL VOSTRO 3478	Corporate Office	May-19	10-May-22
567	Laptop	DELL VOSTRO 3478	Patna	May-19	10-May-22
568	Laptop	DELL VOSTRO 3478	Corporate Office	May-19	10-May-22
569	Laptop	DELL VOSTRO 3478		May-19	10-May-22
570	Laptop	DELL VOSTRO 3478	Guwahati	May-19	10-May-22
571	Laptop	DELL VOSTRO 3478	Hyderabad	May-19	10-May-22
572	Laptop	DELL VOSTRO 3478		May-19	10-May-22
573	Laptop	DELL VOSTRO 3478	Barasat	May-19	10-May-22
574	Laptop	DELL VOSTRO 3478	L B nagar	May-19	10-May-22
575	Laptop	DELL VOSTRO 3478		May-19	10-May-22
576	Laptop	DELL VOSTRO 3478	PORUR	May-19	10-May-22
577	Laptop	DELL VOSTRO 3478	Chennai	May-19	10-May-22
578	Laptop	DELL VOSTRO 3478	Thrissur	May-19	10-May-22
579	Laptop	DELL VOSTRO 3478	Trichy	May-19	10-May-22
580	Laptop	DELL VOSTRO 3478	Coimbatore	May-19	10-May-22
581	Laptop	DELL VOSTRO 3478	Vizag	May-19	10-May-22
582	Laptop	DELL VOSTRO 3478	Kozhikode	May-19	10-May-22

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

583	Laptop	DELL VOSTRO 3478		May-19	10-May-22
584	Laptop	DELL VOSTRO 3478	Ahmedabad	May-19	10-May-22
585	Laptop	DELL VOSTRO 3478		May-19	10-May-22
586	Laptop	DELL VOSTRO 3478	PUNE	May-19	10-May-22
587	Laptop	DELL VOSTRO 3478		May-19	10-May-22
588	Laptop	DELL VOSTRO 3478	Chinchwad	May-19	10-May-22
589	Laptop	DELL VOSTRO 3478		May-19	10-May-22
590	Laptop	DELL VOSTRO 3478	MADGAON	May-19	10-May-22
591	Laptop	DELL VOSTRO 3478	NAGPUR	May-19	10-May-22
592	Laptop	DELL VOSTRO 3478	NASHIK	May-19	10-May-22
593	Laptop	DELL VOSTRO 3478	Navi Mumbai	May-19	10-May-22
594	Laptop	DELL VOSTRO 3478	Vijayawada	May-19	10-May-22
595	Laptop	DELL VOSTRO 3478	Dehradun	May-19	10-May-22
596	Laptop	DELL VOSTRO 3478	Corporate Office	May-19	10-May-22
597	Laptop	DELL VOSTRO 3478		May-19	10-May-22
598	Laptop	DELL VOSTRO 3478		May-19	10-May-22
599	Laptop	DELL VOSTRO 3478		May-19	10-May-22
600	Laptop	DELL VOSTRO 3478	RAIPUR	May-19	10-May-22
601	Laptop	DELL VOSTRO 3478	Mangalore	May-19	10-May-22
602	Laptop	DELL VOSTRO 3478	CHANDIGARH	May-19	10-May-22
603	Laptop	DELL VOSTRO 3478		May-19	10-May-22
604	Laptop	DELL VOSTRO 3478	Corporate Office	May-19	10-May-22
605	Laptop	DELL VOSTRO 3478		May-19	10-May-22
606	Laptop	DELL VOSTRO 3478	NOIDA	May-19	10-May-22

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607	Laptop	DELL VOSTRO 3478		May-19	10-May-22
608	Laptop	DELL VOSTRO 3478	Pitampura	May-19	10-May-22
609	Laptop	DELL VOSTRO 3478	SILIGURI	May-19	10-May-22
610	Laptop	DELL VOSTRO 3478	Trivandrum	May-19	10-May-22
611	Laptop	DELL VOSTRO 3478		May-19	10-May-22
612	Laptop	DELL VOSTRO 3478	PATIALA	May-19	10-May-22
613	Laptop	DELL VOSTRO 3478	Electronic City	May-19	10-May-22
614	Laptop	DELL VOSTRO 3478	Ludhiana	May-19	10-May-22
615	Laptop	DELL VOSTRO 3478	Lucknow	May-19	10-May-22
616	Laptop	DELL VOSTRO 3478		May-19	10-May-22
617	Laptop	DELL VOSTRO 3478	Jaipur	May-19	10-May-22
618	Laptop	DELL VOSTRO 3478		May-19	10-May-22
619	Laptop	DELL VOSTRO 3478	MEERUT	May-19	10-May-22
620	Laptop	DELL VOSTRO 3478	CHANDANAGAR	May-19	10-May-22
621	Laptop	HP 240 G5 LAPTOP		Aug-16	16-09-2020
622	Laptop	HP 240 G5 LAPTOP		Dec-16	21-Dec-17
623	Laptop	HP 250 G5		Aug-17	09-Oct-20
624	Laptop	HP 250 G5		Aug-17	09-Oct-20
625	Laptop	HP 250 G5	Corporate Office	Aug-17	09-Oct-20
626	Laptop	HP 250 G5		Aug-17	09-Oct-20

• **Networking Devices:-**

At Corporate Office, we have 3 nos. of HP 2530-48 Switch = L2 48 Port 10/100 Mbps Switch.

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

➤ Eligibility Criteria & Pre-requisites:

- The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described in the RFP document. The Bidder should also possess technical know-how and financial wherewithal that would be required to complete the scope of work. The bid must be complete in all respects and should cover the entire scope of work as stipulated in the document. Bidders not meeting the Eligibility Criteria will not be considered for further evaluation.

• Eligibility Criteria:

The Eligibility Criteria as given below. Failure to provide the desired information and documents may lead to disqualification of the Bidder.

1. The Bidder should be a Company registered under the Companies Act, 1956 since last three years. The Copy of certificate of incorporation & copy of Memorandum and Article of Association should be submitted along with the bid.
2. The bidder should submit Annual reports for, 2020-21 & 2021-22 & 2022-23. The annual reports/audited balance sheets should be submitted along with the bid.
3. The Bidder should submit their Customer List and managing similar type of this Bid requirements for any BFSI / PAN India Serving clients.
4. The Bidder should not be currently blacklisted by any Government/Government agency/ Bank/ institution in India or abroad. The Self-Declaration Statement for the same needs to be submitted along with the proposal.
5. The Bidder should be authorized service provider of OEM equipment.
6. The Bidder should provide at least two references from clients who have availed services from them.
7. The Bidder should be able to provide support at all Branch Offices of our Company listed in our website – www.gichfindia.com
8. The bidder should have handled IT /Managed IT Services for reputed Companies for PCs, Servers, Printers, laptops, Scanners, x86 based Servers, Microsoft Exchange Server, DMZ environment, Security firewall, Desktop Virtualization, Server Virtualization etc. and maintaining CAT 5, CAT 6 and fiber optics structured cabling, leased lines / VSAT with the accessories like Routers, Load Balancers, Hubs, Switches, Racks, etc.
9. The bidder should have the capabilities to handle AMC - FMS for all brands and makes of computer systems and peripherals. The bidder should be able to provide AMC - FMS for all hardware items and support for Operating Systems/ Systems Software & Service as listed below .

➤ Period OF AMC:

The Period of the Contract shall be 3 Yrs /Three Years from the date of acceptance of the Purchase order.

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

➤ SUBMISSION OF BID

• Submission of Proposals/ Guidelines for Bidders

- a. The Bidders should ensure that all assumptions/clarifications required are clarified beforehand. Any bids with words/phrases such as (but not limited to) “assumption”, “it is understood that”, “conditional offer” may be subjected to rejection at any stage of evaluation.
- b. Bidders should submit their responses as per the formats given in this RFP in the following manner:
 1. **Technical Proposal and Eligibility Criteria in first envelope – Sealed Envelope 1 (Hard Copy).**
 2. **Commercial Proposal in second envelope – Sealed Envelope 2 (Hard Copy).**
- c. Please note that prices should not be indicated in the technical proposal but should only be indicated in the commercial proposal. However, a masked bill of material masking the price information be provided along with the technical proposal.
- d. The two sealed envelope containing copies of technical Proposal and commercial Proposal, clearly marked “Response to RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS
- e. The outer envelope thus prepared should also indicate clearly the name, address, telephone number and E-mail ID of the Bidder to enable the Bid to be returned unopened in case it is found to be received after the time and date of Proposal submission prescribed herein.
- f. All the pages of the Proposal must be sequentially numbered and must contain the list of contents with page numbers. Any deficiency in the documentation may result in the rejection of the Bidder’s Proposal.
- g. The original Proposal shall be prepared in indelible ink. It shall contain no interlineations or overwriting, except as necessary to correct errors made by the Bidder itself. Any such corrections must be initialed by the authorized signatory of the Bidder.
- h. All pages of the bid shall be initialed and stamped by the authorized signatory of the Bidder.
- i. The Bidder must submit a certificate of undertaking on its official letter-head duly signed by its authorized signatory confirming the acceptance of all the terms & conditions contained in and spread throughout this Bid Document.
- j. The Bidder should provide supportive documents in regards to the proof of being an authorized OEM of the manufacturer. Failing which, will lead to the disqualification of such Bidder.
- k. Decision as to any arithmetical error, manifest or otherwise in the response to Bid Document shall be decided at the sole discretion of GICHFL and shall be binding on the Bidder. Any decision of GICHFL in this regard shall be final, conclusive and binding on the Bidder. Bidder should be a legal entity and financially solvent. Bidder must warrant that no legal action is pending against them in any legal jurisdiction which affects its ability to deliver the RFP requirements.
- l. Filed 3-Years ITR of the firm supporting the sound health of the firm.
- m. Minimum 3 clients PO copy as an indication to have a good rapport with the clients pertaining to business and service delivery.
- n. GICHFL reserves the right to re-issue/re-commence the entire bid process in case of any anomaly,
- o. irregularity or discrepancy in regard thereof. Any decision of GICHFL in this regard shall be final, conclusive and binding on the Bidder.
- p. GICHFL reserves the right to modify the number of assets at any stage of the process.
- q. Modification to the RFP, if any, will be made available as an addendum on GICHFL website/will be emailed to bidder.

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

❖ **Format for Price Bid for Assets under AMC :-**

S.NO	Desktop / Laptop	ITEM DESCRIPTION	MAKE & MODEL	QTY	1ST YEAR AMC PRICE	2ND YEAR AMC PRICE	3RD YEAR AMC PRICE
1			Dell Vostro 3470				
2			DELL LATITUDE 3400				
3			DELL VOSTRO 3478				
4			HP240 G5				
5			HP 250 G5				
TOTAL							
GST@18%							
SUB TOTAL							
GRAND TOTAL (1ST YEAR+2ND YEAR+3RD YEAR)							

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

❖ **Format for Price Bid for Assets under FMS :-**

S.NO.	Desktop / Laptop	ITEM DESCRIPTION	MAKE & MODEL	QTY	1ST YEAR AMC PRICE	2ND YEAR AMC PRICE	3RD YEAR AMC PRICE
1			Dell Latitude 3430				
2			Dell Latitude 7340				
3			DELL VOSTRO 3510				
4			DELL VOSTRO 3420				
TOTAL							
GST@18%							
SUB TOTAL							
GRAND TOTAL (1ST YEAR+2ND YEAR+3RD YEAR)							

❖ **Format for Price Bids of various Network Devices Products: -**

Sr.No.	LOCATION	ITEM DESCRIPTION	MAKE & MODEL	QTY	1ST YEAR AMC PRICE	2ND YEAR AMC PRICE	3RD YEAR AMC PRICE
1			Lenovo-LA0X1210				
TOTAL							
GST@18%							
SUB TOTAL							
GRAND TOTAL (1ST YEAR+2ND YEAR+3RD YEAR)							

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

➤ TERMS & CONDITIONS

• Notification of Award/Purchase Order:

After selection of the L1 bidder and after obtaining internal approvals and prior to expiration of the period of Bid validity, GICHFL will send Notification of Award/Purchase Order to the selected Bidder.

• Signing of Purchase Order:

- Within 3 days of receipt of Purchase order the successful Bidder shall accept the Purchase Order.
- Failure of the successful Bidder to comply with the above requirements shall constitute sufficient grounds for the annulment of the award.

• Taxes and Duties:

- All taxes deductible at source, if any, at the time of release of payments, shall be deducted at source as per then prevailing rate while making any payment.
- Commercial Bid should be inclusive of all taxes including GST, duties, charges and levies of State or Central Governments as applicable, VAT/Sales Tax, insurance, service taxes etc.
- The benefits realized by bidder due to lower rates of taxes, duties, charges and levies shall be passed on by the bidder to GICHFL.

• Penalty for delay in services:

Penalty of Rs. 500.00 per day shall be levied if the call is not resolved within 48 hrs. or 2 business days including spare parts replacements.

• Price:

There shall be no increase in price for any reason whatsoever.

• Payment Terms:

- Payment for AMC shall be made quarterly in arrears, within 30 days from the date of receipt of correct Invoice along with the supporting documents and MIS report to be furnished for that invoice period..
- RTGS Details should be furnished before claiming payment.

➤ Confidentiality and Publicity

- Each party undertakes at all times to hold in confidence the Confidential Information of the other party, and use only for the purposes hereof and not to print, publicize or otherwise disclose to any third party. “Confidential Information” of the other party means this RFP, any agreement, purchase order issued to the successful bidder (hereinafter referred to as “**Agreement**”), document, material, idea, data or other information which relates to either the bidder’s or GICHFL’s research and development, trade secrets or business affairs or which is marked as confidential and disclosed or may be disclosed by either party to the other for the purposes hereof. “Confidential Information” of the other party does not however include any document, material, idea, data, or other information which:

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

1. is known to the receiving party, under no obligation of confidence, at the time of disclosure by the other party; or
 2. is or becomes publicly known through no wrongful act of the receiving party; or
 3. is lawfully obtained by the receiving party from a third party who in making such disclosure breaches no obligation of confidence to the other party; or
 4. is independently developed by the receiving party; or
 5. is required to be disclosed by law or regulatory authority.
- Nothing in the Agreement shall be construed to prevent or restrict the bidder or GICHFL from disclosing or using in the course of its business any technical knowledge, skill or expertise of a generic nature acquired in the performance of this Agreement.
 - In the event of disclosure of Confidential Information to a third party in default of the provisions of this Clause, the defaulting party shall use all reasonable endeavors to assist the supplying party in recovering and preventing such third party from using, selling or otherwise disseminating of such information.
 - The Party's obligations under this Section shall extend to the non-publicizing of any dispute arising out of the Agreement.
 - The terms of this clause shall continue in full force and effect for a period of 3yrs/Three years from the date of disclosure of such Confidential Information.
 - In the event of termination of the Agreement, upon written request of the disclosing Party, the receiving Party shall immediately return the disclosing Party's Confidential Information, or at the disclosing Party's option destroy any remaining Confidential Information and certify that such destruction has taken place. The Successful Bidder shall execute separate NDA .

➤ Indemnity

- The bidder hereby indemnifies, protects and save GICHFL (including its employees, directors or representatives) and holds GICHFL harmless from and against all claims, losses, costs, damages, expenses, action suits and other proceedings, (including reasonable attorney fees), relating to or resulting directly or indirectly from,
- An act of omission or commission of the bidder, its employees, its agents, or employees of its sub- contractors in the performance of the services as detailed in the Agreement.
- breach of any of the terms of the Agreement or breach of any representation or false statement or false representation or inaccurate statement or assurance or covenant by the bidder,
- Bonafide use of the deliverables and or services provided by the bidder,
- Misappropriation of any third party trade secrets or infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all components provided to fulfill the scope of this project,
- claims made by the employees, sub-contractor, sub-contractor's employees, who are deployed by the bidder, under the Agreement,
- breach of confidentiality obligations of the bidder,
- Gross negligence or gross misconduct solely attributable to the bidder or by any agency, contractor, sub-contractor or any of their employees by the bidder for the purpose of any or all of the obligations under the Agreement. The bidder shall further indemnify GICHFL against any loss or damage or other intellectual property, and third-party claims on GICHFL for malfunctioning of the links at all points of time, provided however,

RFP FOR AMC & FMS SUPPORT OF GICHFL ASSETS

- i. GICHFL notifies the bidder in writing immediately on being aware of such claim,
- ii. The bidder has sole control of defence and all related settlement negotiations.

➤ **Loss of Data.**

Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities, compensation suffered by GICHFL arising out of claims made by its customers and/or regulatory authorities.

- The bidder shall indemnify, protect and save GICHFL against all claims, losses, costs, damages, expenses, action, suits and other proceedings, resulting from misappropriation of any third party trade secrets or infringement of any patent, trademarks, copyrights etc. or such other statutory infringements under any laws including the Copyright Act, 1957 or the Information Technology Act, 2000 in respect of all the hardware, software and network equipment's or other systems supplied by them to GICHFL from whatsoever source, provided GICHFL notifies bidder in writing as soon as practicable when GICHFL becomes aware of the claim however,
 1. The bidder has sole control of the defence and all related settlement negotiations.
 2. GICHFL provides the bidder with the assistance, information and authority reasonably necessary to perform the above and
 3. GICHFL does not make any statements or comments or representations about the claim without the prior written consent of the bidder, except where GICHFL is required by any authority/ regulator to make a comment / statement/ representation. Indemnity would be limited to court or arbitration awarded damages and shall exclude indirect, consequential and incidental damages and compensations. However, indemnity would cover damages, loss or liabilities suffered by GICHFL arising out of claims made by its customers and/or regulatory authorities.
 4. The Parties agree that the bidder's total liability under the Agreement shall be limited to a maximum of the total value of the Agreement.

➤ **Liability**

The selected bidder shall indemnify the GICHFL and be liable for loss due to malfunctioning of the equipment or any software as supplied by them. The total liability of the selected bidder under the Agreement shall not exceed the total order value placed on the said vendor.

➤ **Termination of Contract for convenience**

GICHFL by written notice sent to the bidder may terminate the Agreement in whole or in part at any time for its convenience giving three (3) months prior notice. The notice of termination shall specify that the termination is for convenience the extent to which performance of the bidder under the Agreement is terminated and the date upon which such termination become effective.

➤ **For Insolvency**

GICHFL may at any time terminate the Agreement by giving written notice to the bidder, if the bidder becomes bankrupt or insolvent. In this event, termination will be without compensation to the bidder, provided that such termination will not prejudice or affect any right of action of remedy which has accrued or will accrue thereafter to GICHFL.

➤ **For Non-performance**

GICHFL reserves its right to terminate the Agreement in the event the bidder repeatedly fails to maintain the service levels prescribed by GICHFL in scope of work of this RFP.

➤ **Effect of Termination:**

In the event of termination of the Agreement hereunder, GICHFL shall pay the bidder all undisputed fees as specified in the Scope of Work (SOW) / Purchase Order, for all deliverables until the termination.

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➤ **Liquidated Damages**

The selected bidder shall indemnify GICHFL and be liable for loss due to malfunctioning of the equipment or any software as supplied and installed by them. The total liability of the selected bidder under the contract shall not exceed the total order value placed on the said vendor.

➤ **Force Majeure**

- If either party is prevented, restricted, delayed or interfered by reason of: a) Fire, explosion, cyclone, floods, droughts, earthquakes, epidemics; b) War, revolution, acts of public enemies, blockage or embargo, riots and civil commotion;
 - Any law, order, proclamation, ordinance or requirements of any Government or authority or representative of any such Government, including restrictive trade practices or regulations; d) Strikes, shutdowns or labour disputes which are not instigated for the purpose of avoiding obligations herein; Or e) Any other circumstances beyond the control of the party affected; then notwithstanding anything here before contained, the party affected shall be excused from its performance to the extent such performance relates to prevention, restriction, delay or interference and provided the party so affected used its best efforts to remove such cause of non-performances, and when removed the party shall continue performance with the utmost dispatch.
- Each of the parties agrees to give written notice forthwith to the other upon becoming aware of an Event of Force Majeure, the said notice to contain details of the circumstances giving rise to the Event of Force Majeure. If the Event of Force Majeure shall continue for more than twenty 20 days either party shall be entitled to terminate the Agreement at any time thereafter without notice.
- Notwithstanding the provisions of the SOW, the successful bidder or GICHFL shall not be liable for penalty or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Agreement is the result of Force Majeure. For purposes of this clause, “Force Majeure” means an event beyond the control of the successful bidder and not involving GICHFL or the successful bidder’s fault or negligence and not foreseeable. Such events may include, but not restricted to wars, revolutions, epidemics, natural disasters etc.
- If force majeure situation arises, the successful bidder shall promptly notify GICHFL in writing of such condition and cause thereof. Unless otherwise directed by GICHFL in writing, the successful shall continue to perform its obligations under contract as far as possible. Neither party shall have any liability to the other in respect of the termination of the Agreement as a result of an Event of Force Majeure.

➤ **Resolution of Disputes**

- All disputes or differences between GICHFL and the bidder shall be settled amicably. If, however, the parties are not able to resolve them, the same shall be settled by arbitration in accordance with the applicable Indian Laws, and the award made in pursuance thereof shall be binding on the parties. Any appeal will be subject to the exclusive jurisdiction of courts at Mumbai.
- GICHFL and the bidder shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the Contract.
- If, GICHFL and the bidder have been unable to resolve amicably a dispute even after a reasonably long period, either party may require that the dispute be referred for resolution to the formal mechanisms specified herein below. These mechanisms may include, but are not restricted to, conciliation mediated by a third party and/or adjudication in an agreed national forum.

The dispute resolution mechanism to be applied shall be as follows:

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1. In case of Dispute or difference arising between GICHFL and the bidder relating to any matter arising out of or connected with the Agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act,1996. The arbitral tribunal shall consist of sole arbitrator appointed jointly by both the parties.
2. Arbitration proceedings shall be held at Mumbai, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
3. The decision of the arbitrator shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation, etc., of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself.

➤ Applicable Laws

- **Applicable Law:** The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of the Agreement shall be the Courts of Mumbai in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action.
- **Governing Language:** All correspondences and other documents pertaining to this Agreement shall be in English only.

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➤ **ANNEXURE-1**

Sr. no.	GICHFL Branch Office Name	Location Address	State	City	Pin code
1	Ahmedabad	Shrangrila Arcade, 2nd floor, 100 feet road, 210, near Shyamal Crossing, Prahalad Nagar, Satellite area, Ahmedabad- 380015	Gujarat	Ahmedabad	380015
2	Bangalore	Leo Shopping Centre, 3rd floor, 44/45, Residency Cross Road, Bangalore-560025	Karnataka	Bangalore	560 025
3	Barasat	Second floor, Kailas Bhavan, 7 4/37 Jessore road Sisir Kunja . SBI Bank Barasat Kolkata 700127	West Bengal	Barasat	700127
4	Bhubaneshwar	Narula Market, 2nd floor, Plot no 501, Unit 3, Near Sriya Talkies Square, Janapath, Kharvel nagar, bhubaneshwar- 751001. Odisha	Orissa	Bhubaneshwar	751001
5	Boisar	Harmony plaza, 2nd floor, 235, Opposite State Bank of India, Tarapur road, boisar (w), Palghar- 401501	Maharashtra	Boisar	401501
6	Borivali	401, 4th Floor, Soni Shopping Centre Above Om Jewellers, L.T. Road, Borivali west -400092	Maharashtra	Borivali	400092
7	Chandanagar	No. 4-113 , 2nd Floor, Chandanagar Main Raod, Chandanagar Village, Mumbai Highway Near oriental Bank Of Commerce -500050	Andhra Pradesh	Chandanagar	500050
8	Chandigarh	SCO No 44, Sector 31-D, Chandigarh-160031.	Punjab	Chandigarh	160031
9	Chennai	Khivraj complex-2,480, Anna salai, Opp. To Nandanam Arts College, Nandanam, Chennai-600035	Chennai	Chennai	600035

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10	Chinchwad	Off. Nos. 202 & 203, Second Floor, Premier Plaza II, G - Wing, Next to Premier Ltd, Pune-Mumbai Highway, Chinchwad, Pimpri, Pune ---411019	Maharashtra	Chinchwad	411019
11	Coimbatore	Jaya Complex, , 2nd floor, shop no 383, Opp. to Ganga Yamuna Theatre, Above Haier showroom, 100 feet road, Gandhipuram, Coimbatore- 641012	Tamil Nadu	Coimbatore	641012
12	Corporate Office (4th & 6th Floors)	GIC HOUSING FINANCE LTD NATIONAL INSURANCE BUILDING 6TH FLOOR, 14, J.TATA ROAD, CHURCHGATE, MUMBAI - 400020	Maharashtra	Mumbai	400020
13	Dehradun	Plot No.2/2A, First Floor, Near Kishan Nagar Chowk, Ballupur Road, Dehradun-248001, Uttarakhand.	Uttarakhand	Dehradun	248001
14	Delhi	UGF – 10A-E, Kanchanjunga building, 18 Barakhamba Road, Opp. to Metro station, Connaught place, New Delhi-110001	Delhi	Delhi	110001
15	Durgapur	Plot no MNAV-20, ground floor, North Avenue, Bengal Ambuja, P.S. durgapur--713216	West Bengal	Durgapur	713216
16	Dwarka	F-15 & 16, 1st floor, Manish Global Mall, Plot no 2, LSC-1, Sector 22, Dwarka, Delhi-110075	Delhi	Dwarka	110075/ 110077
17	Electronic City	96/1, GOBIND TOWERS, 2nd Floor, Hosur Road, Singasandra, above sbi bank, Bangalore- 560 068.	Karnataka	Electronic City	560068
18	Garia	21, AnandaAbasan, Garia station road, holding no:186 near saktibodh math kolkata -700084.	West Bengal	Garia	700084
19	Ghaziabad	Shop no 3, 1st floor, In Astoria Boulevard, RDC, Rajnagar, Ghaziabad- 201002	Uttar Pradesh	Ghaziabad	201002
20	Greater Noida	Office no 303, 3rd floor, Tradex tower-1. Alpha Commercial belt, sector alpha -1, Near Pari chowk, Greater noida UP- 201307	Uttar Pradesh	Greater Noida	201307
21	Gurgaon	Unit No.3001/3002,3rd Floor,MGF Metropolis,M.G.Raod,Gurgaon- 122001.	Haryana	Gurgaon	122001

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22	Guwahati	House no.34, Ulubari, Dr. B. Baruah bye lane, Guwahati-781001. Assam	Assam	Guwahati	781007
23	Hadapsar	Office No. 212, Jayamala Business Court, E-Wing, 2nd Floor, Above Hyundai showroom , Pune-Solapur Highway, Manjri Bk, Pune, Maharashtra 412307	Maharashtra	Hadapsar	412307
24	Hinjewadi	Office no 104, 1st floor, Pushpak Business Hub S No 130/4 4b+5, Bhumkar Chowk,Next to my car showroom & Royal Enfield showroom Pune- Mumbai highway Wakad Pune 411057	Maharashtra	Hinjewadi	411057
25	Hyderabad	4 TH Floor, 3-6-438/4, Naspur House Himayatnagar- 500029	Telangana	Hyderabad	500029
26	Indore	Apt No 309, 3rd floor, Commerce House, 7 Race Course Road, Indore, MP-452001	Madhya Pradesh	Indore	452001
27	Jaipur	Office no 403 and 404A Ganapati Plaza, 4th floor,, M.I road, Near Govt hostel, Jaipur- 302001	Rajasthan	Jaipur	302001
28	Jodhpur	Prem Tower, Ground floor, P.NO 947, 10th D road, Sardarpura, Jodhpur- 342003	Rajasthan	Jodhpur	342003
29	Kalyan	Ved Mantra Building, 3rd floor, B-301, Agra road, Near Dakshin Mukhi Hanuman Mandir, Kalyan (w), Dist Thane- 421301	Maharashtra	Kalyan	421301
30	Kengeri	1104, 1st Main Road, 1st Floor, Kengeri Satellite town bangalore- 560060	Karnataka	Kengeri	560060
31	Kochi	Elias Chamber, 1ST floor, Door no XL / 5396, Next to Sarita Theatre,Banerjee road, Kochi- 682018	Kerala	Kochi	682018
32	Kolhapur	Royal Plaza, 1st floor, C / 12, Dabholkar Corner, Kolhapur-416001	Maharashtra	Kolhapur	1416001

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33	Kolkata	Royal Insurance building, Ground floor, Opposite to GPO 5, Netaji Subhas road, Near the Mayor's bungalow, Kolkata- 700001	West Bengal	Kolkata	700001
34	Kozhikode	Shop No. 5/3282 J, Bldg. No. V/3282-A, 4th Floor, Holiday City Center, Opp. Kurisupally, Kozhikode - 673001	Kerala	Kozhikode	673001
35	LB Nagar	#102, 1st Floor, H.no 11-14-518/1, Plot no 12, Siri Nagar Colony, Kamineni-Siris Road, Above HP Gas Agency, Opp to Go Gas Station, LB Nagar, Hyderabad-500074.	Telangana	LB Nagar	500074
36	Lucknow	Centre Court Building, 3rd floor, 3c, 5 Park road, Thapar house, Lucknow- 266001	Uttar Pradesh	Lucknow	266001
37	Ludhiana	501, 5th Floor, San Plaza Building, Sco 15 Feroze Gandhi Market Ludhiana- 141001	Punjab	Ludhiana	141001
38	Madurai	A.R.Plaza, K R V arcade Northveli Street, Shop no C & D, 16 & 17, Madurai- 625001	Tamil Nadu	Madurai	625001
39	Mangalore	Shop no 109, 1st floor, Inland Ornite, Navabharath Circle, Opp. Ocean Pearl hotel, Mangalore-575003	Karnataka	Mangalore	575003
40	MARGAO	L & L Correia's Pride, Office No. AS15, 2nd Floor, Above KFC Adjacent to MATHANY SALDANHA Administrative Complex Salcete Goa- 403601	Goa	MARGAO	403601
41	Meerut	Darshan Plaza, 2nd floor, Samrat Enclave, Garh road, Meerut, UP- 250004	Uttar Pradesh	Meerut	250004
42	Mumbai	303, 4th floor, choksey building, Shahid Bhagat Singh road, near universal café, opp. to blue dart courier service , Fort, Mumbai-400041.	Maharashtr a	Mumbai	400041

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43	Nagpur	Office Block I-A, Fourth Floor, Poonam Chambers, Byrami Town, Chindwara Road, Nagpur – 440013	Maharashtra	Nagpur	440013
44	Nashik	Niwas Plaza, Ground floor, 3-B, Sharanpur, Trimbak Link road, Opposite Tibetan Market, Nashik- 422005	Maharashtra	Nashik	422005
45	Navi Mumbai	211 Satra plaza, Plot no 19, 20, Sector 19D, Palm road, Vashi, New Mumbai- 400703	Maharashtra	Navi Mumbai	400703
46	Nellore	Door No.26-15- 27/4,2nd Floor,Sridhar, Towers,Annamaiah Circle,Mini Bypass Road, Nellore-524003	Andhra Pradesh	Nellore	524003
47	Nere Panvel	Mahalaxmi nagar, Panvel - Matheran road, Nere, Raigad dist- 410206	Maharashtra	Nere Panvel	410206
48	Noida	Vishal Chambers, B-104, Sector 18, Noida UP- 201301	Uttar Pradesh	Noida	201301
49	Panaji	Akash Bhavan,B-202, 2nd Floor, Opp. Mathias Plaza,18th June Road Panaji 403001	Goa	Panaji	403001
50	Panvel	Shop no 2to 6, ground floor, Suriya kiran building, plot no 5, sector no 5, behind `D`Mart , Opposite Neel Vardhaman, New Panvel East. Pin-410206	Maharashtra	Panvel	410206
51	Patiala	S-42, DLF Colony, Sirhand road, Near HDFC Bank, Patiala-147001	Punjab	Patiala	147001
52	Patna	1st Floor, (Part of Flat No. 104),Maa Sharde Complex, East Boring Canal Road (East),Above SBI Bank Patna (Bihar) – 800001	Bihar	Patna	800001
53	Pitampura	511,5th floor, PP TOWER, Netaji Subhash Place, Delhi -110034	New Delhi	Pitampura	110034
54	Porur	163/215, 1st floor, Mount Poonumallee, High road, near Iyyappanthangal bus depot Opp.Bharat Petrol Bunk , Iyyappanthangal,Chennai, Porur chennai-600056	Chennai	Porur	600056

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55	Pune	Neelkanth, C.T.S No 1018, F.P.No 870, Deep Bungalow Chowk, Near Model Colony, Shivaji Nagar, Bhamburda, Pune-411016	Maharashtra	Pune	411016
56	Raipur	Unit no.217,2nd floor, B wing,Crystal Arcade, Nr. Awanti Bai Chowk,Shankar nagar Raipur- 492007	Chhatisgarh	Raipur	492007
57	Siliguri	H.NO.43/138/117, Word No.XI of SMC,3rd floor, Hill Cart Road,Siliguri,West Bengal- 734001.	West Bengal	Siliguri	734001
58	Suchitra	Plot no 64, 1st flor, Raghuvendra nagar, Mepl& Mandal, Quthbullapur, Sub district- Medchal, Dist- RangaReddy- 500055	Telangana	Suchitra	500055
59	Surat	111, SNS Business Park, University Road, Vesu, Surat - 395 007	Gujarat	Surat	395007
60	Tambaram	Solomon Street, No 2C, Adhi Nagar, East Tambaram, Chennai-600059	Chennai	Tambaram	600059
61	Thane	Horizon Tower, 1st floor, Hariniwas Circle, Opp to Monalisa Building, Bhakti Mandir Rd, Thane (w)- 400602	Maharashtra	Thane	400602
62	Thrissur	Door No. 25/500, 3rd floor, Maheshwari Building, M.G. Road, Thrissur, Kerala - 680001	Kerala	Thrissur	680001
63	Trichy	Sri Krishna Enclave, NO 75, E / 3, 3rd floor, Thillai Nagar, trichy-620018	Tamil Nadu	Trichy	620018
64	Trivandrum	P.T.C. Tower, 1st floor, S.S. Kovil road, Thampanoor, Thiruvananthapuram-695001	Kerala	Trivandrum	695001
65	Vadodara	S. F 211, Panorama Complex, 2nd floor, R.C Dutta road, Above Kala Niketan Store, Alkapuri, Vadodara-390005	Gujarat	Vadodara	390005

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66	Varanasi	Prem Complex, 4th Floor, Plot no.C-33/2, Chandua Sigra, Infront of Bharat Mandri. Varanasi- 221010.	Uttar Pradesh	Varanasi	221010
67	Vasai	B/101. 1st floor, Kini Arcade, Near stella petrol pump, banampur Vasai (w) Dist-Palghar-401202	Maharashtra	Vasai	401202
68	Vijayawada	1st floor, D NO 59A-13-2, old P&T colony, Nirmala convent road,Near NTR circle,Vijawada-520010	Andhra Pradesh	Vijayawada	520010
69	Virar	Sandeep house, 3rd floor, near Vijay vallabh hospital, Tirupati nagar, Phase-1 Virar (w), Thane dist- 401303.	Maharashtra	Virar	401303
70	Vizag	Sai shopping centre, 3rd floor, Room no 306 & 307, 47 – 14- 1, Dwarka Nagar, Vizag 530016.	Andhra Pradesh	Vizag	530016
71	White field	No.1, 2nd floor, Thimmaiah Complex, Immadihalli road, Whitefield, Bangalore- 560066	Karnataka	White field	560066
72	Yelahanka	Unit no 792, MIG II STAGE, M.D.Road, Yelahanka, Bangalore- 560064	Karnataka	Yelahanka	560064

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